



Regulations and Terms of Participation



Organizing Entity:

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Trees And Travel – Tourist Entertainment Company – RNAAT: 908/2017

TreesAndTravel / IsaLua – coworking space
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Cultural Experience – Special Edition: May 9 | 10 “Festa das Rosas, Vila Franca and Traditions of Viana”

On the banks of the Lima River, where the green of the Minho region meets the gold of traditional costumes, the Festa das Rosas (Festival of Roses) awakens as the first major "romaria" of the year. This journey invites you to witness the secret of Vila Franca's floral baskets—a voyage where centuries-old devotion is transformed into monumental masterpieces, carried with pride and soul by the local people of Vila Franca.

Itinerary: We have designed **two exclusive journeys** for **May 9th and 10th**, with direct transport **departing from Curia**, inviting you to immerse yourself in the **elegance** and **tradition** of the **Alto Minho**. Our journey begins in **Viana do Castelo**, exploring its **historic center**, where Manueline architecture and seafaring legends meet at every corner.

The experience is elevated with a curated **Gourmet lunch**, where the authentic flavors of Viana's gastronomy are the stars. Following this tasting experience, we head to **Vila Franca**, the heart of the **Festa das Rosas**. Here, we will witness the splendor of the **monumental floral baskets**, a secular art made from **natural petals** that transforms faith into world-unique **works of art**.

Throughout the day, we are accompanied by the glow of **Minho gold** and the elegance of traditional **Vianesa costumes**, in a journey that connects **spirituality** with the soul of a people. A rare opportunity to experience the year's **first great "romaria"**, marking the start of the **Minho festival season**, with the comfort and expert guidance this tradition deserves.

Available Experiences:

Essential: from €55 / participant

Viana Gourmet: from €90 / participant

Included in all experiences:

- Travel in a tourism vehicle, adapted to the group size.
- Mandatory insurance and professional guide throughout the journey.
- Access to the venue and guided support at the Festa das Rosas.

Exclusive:

- The "Viana Gourmet" modality includes a specially selected lunch in Viana do Castelo.

A **pre-registration** of **€15** is required up to **2 days before the activity**, with the remaining amount payable up to 30 minutes **before** the activity begins. If registration occurs after this date, the total price must be paid at the time of registration. The organizing entity reserves the right to cancel any registration for which payment has not been made under the above conditions.

Available Dates: May 9 | 10 (festival weekend), subject to prior booking and availability confirmation.

For more information and special conditions: **schedules / transfers**... please request further information.

Recommended Equipment: Practical and comfortable footwear for urban walking, appropriate clothing for the weather, and a camera to capture the moments experienced on this journey.

Note: This itinerary is developed and conducted in partnership with local entities, and the final registration price includes the direct costs of the organization (guide, insurance, etc.) as well as partner service costs (meals, etc.). “Trees And Travel – Tourist Entertainment Company” issues an invoice detailing its direct services and acts as an intermediary for the remaining services.

Participant Registration:

- At the time of registration, the participant must provide the following data for insurance activation:

Name; Date of Birth; Tax ID (NIF).

Number of Registrations:

- This number will be limited to the capacity of the organizing entity to ensure the activity runs smoothly.
- Minimum **6 participants**.

Transfer of Registration:

- Participants may transfer their registration to another person who meets all the requirements for the trip, provided the organizing entity is informed at least **2 days** in advance and accepts the substitution. The transfer of registration makes the original and replacement participant jointly responsible for the payment and any additional costs incurred.

Cancellations:

- Pre-registration fee – **€15**.

Changes:

- Whenever justified by external reasons, the organizing entity may alter the route order or modify the departure time. If unforeseen circumstances require suspension of the itinerary, participants will always be entitled to a full refund.

Cancellation by the Organizing Entity:

- The organizing entity reserves the right to cancel the itinerary if exceptional conditions arise or if the number of participants is below the minimum required. Participants will be notified within **2 days** and reimbursed all payments without any further liability.

Price Changes:

- The program prices are based on the costs of services and exchange rates at the time of printing and are subject to change due to variations in transport or fuel costs, taxes, duties, and exchange rates. Participants will be informed and invited to accept the new price or cancel their registration. Refunds will be issued if the registration is canceled due to price increases.

Cancellations and Refunds:

- If the participant wishes to withdraw from the activity, they must do so in writing up to **2 days** in advance; otherwise, they may be **liable for incurred expenses** or forfeit the entire amount paid.
- Failure to appear at the pre-established location, date, and time for the start of the activity is considered a withdrawal and results in the total loss of the payment made, with no possibility of recourse.
- Delays of **30 minutes** or more beyond the pre-established time are considered a failure to appear.

Conditions for Children:

- You should always ask about conditions for children. This itinerary is not recommended for children **under 14 years** of age. For children **under 14 years** of age, please request information.

Liability:

- The organizing entity's liability is covered by “Personal Accident Insurance (policy AG82655983 Fidelidade)” and “Civil Liability Insurance (RC82655987 Fidelidade)”.

Participant Responsibility:

- Participants must respect the established start times for activities, as well as the intermediate times defined by the guide. Delays, in addition to demonstrating a lack of care for other participants, may result in the inability to participate in part of the activity.

- Participants are responsible for choosing a program that is suitable for their abilities, physical fitness, and health status, and for providing personal information in advance of the activity's start.
- Participants must follow environmental recommendations and legal or established rules while the program is underway, according to the guide's instructions, and respect the rights and privacy of other program participants.
- Participants have a duty **not to intentionally damage property belonging to private entities (works of art; animals; agricultural crops; etc.)**, assuming full responsibility before the competent authorities should they be subject to legal proceedings, releasing the organizing entity from any liability for the act.
- There will be no refund if the participant arrives late to an activity or finishes early, or if they do not enjoy any meal or service included in the program.
- At the time of registration, the organizer must be informed of any specific needs of the participant.

Limitation of Liability:

- The organizing entity is not responsible for bodily injury or property damage resulting from (but not limited to): physical exhaustion due to the program being unsuitable for the participant's physical capabilities; transportation; adventure sports activities; equipment breakage or failure; forces of nature; consumption of alcoholic beverages; arrest or kidnapping; terrorism; lack of or limited access to medication or medical care in remote locations; altitude sickness; and the adequacy of medical care when provided.
- In the event of participant withdrawal for reasons unrelated to the activity, alternative means of transport will be provided for the return to the starting point of the activity, and (provided that the reason is not covered by existing insurance) the costs arising from the return trip will be borne by the participant.

Documentation:

- The participant must have their personal or family documentation in order. The organizer declines all responsibility for lack of documentation. In such cases, the conditions established in the "Withdrawals" clause apply, and the participant is responsible for any and all costs that such a situation may entail.

General conditions:

- The prices for activities do not include (unless indicated and included in the activity): transfers to the activity location; personal expenses (personal expenses include: all purchases or acquisitions outside the program; souvenirs; drinks; tobacco; etc.).

Payment method:

- Cash / Bank transfer / SPIN (CGD) / MB WAY / Paypal If payment is made by bank transfer, registration is only valid once this is confirmed. The participant must inform that they have made the transfer and present the payment slip or proof of payment so that it can be verified in a timely manner and the registration validated.

Use of photographs and images:

- Registration and participation in this itinerary authorizes the transfer of images to the organizer, without the participant having the right to pay for them. The organizer may use these images to illustrate promotional and advertising material for the company, such as catalogs, slides, posters, videos, and the Internet. Whenever minors are involved, the organizing entity undertakes to safeguard their identity as much as possible, publishing only photographs where their recognition is not possible.

Note 1:

These "Terms and Conditions" may be supplemented by any specific conditions, provided they are duly agreed upon by the parties.

General Data Protection Regulation / Privacy Policy

1 – Data collection is reflected in the contact between this entity and clients who request information (or have shown interest in the activities carried out) and/or request services or participation in activities organized by it.

a) Personal data:

In the exercise of the activity, the following data is collected, processed and stored: "name"; "address"; "email"; "telephone contacts"; "tax identification number (NIF)"; "date of birth".

Regarding data collection by third parties where this entity has and/or discloses information (social networks, search engines, etc.), please consult their privacy policies: Facebook, Instagram, Messenger, X, Google, TikTok.

b) Processing of collected personal data:

The collected personal data is organized, updated, and maintained as needed for contact with the client and sector of activity.

2 – Responsibility for the processing of personal data:

José Carlos Carvalho Pereira is solely and entirely responsible for the processing of the collected data.

3 – Purpose of processing personal data:

The purpose is to ensure correct contact and participation of clients in the activities and services developed by this entity, as well as the dissemination of this entity's activities and/or services.

4 – Secure storage period and data retention time:

Personal data provided by clients and maintained by this entity will be valid for the period necessary for the purpose of providing the inherent services, as well as the commercial relationship between this entity and the clients, and will be kept only for the period necessary for the provision of the service and legal obligations.

5 – Rights of personal data subjects:

Personal data subjects may, at any time, request: "access to their data"; "rectification or correction of their data"; "deletion of their data".

6 – Consent of Personal Data Subjects:

Consent for the collection, maintenance, and processing of data is freely given and specific.

7 – Transmission of Personal Data to Third Parties:

In the development of specific activities, there may be a need to transmit personal data to third parties (such as in the case of insurance activation, where data needs to be sent to insurance companies...) and authorization will always be requested from the personal data subjects, and an indication will be given of which data will be transmitted and for what purpose.

8 – Contacts:

For questions or information, you can contact this entity using the contacts available on the website, or

info@treesandtravel.com / travel@treesandtravel.com

By the organizing entity:

José Carlos Carvalho Pereira

Participant: